

# The Cal MediConnect Transition to D-SNP is Now Complete

## ADDITIONAL Q&A OFFICE HOUR SESSIONS AND RESOURCES TO HELP WITH THIS TRANSITION

As of January 1, 2023, members enrolled in Cal MediConnect (Medicare-Medicaid Plan) transitioned to another plan. This change helps create an integrated approach to care coordination and provides extra support and resources to patients.

We have added more office hours for questions and answers, and have several resources available to help you with this transition.

### Register for an office hour and get your questions answered

You can join one of the following office hours for questions and answers.

1. Select the URL for the office hour you would like to attend below.
2. Fill in the required information to register.
3. Add the office hour to your calendar.



### All office hours are at Noon (12 p.m.) Pacific time

Date	URL
Thursday, January 5, 2023	<a href="https://rebrand.ly/sdvppefo">rebrand.ly/sdvppefo</a>
Wednesday, January 18, 2023	<a href="https://rebrand.ly/kcoh0da">rebrand.ly/kcoh0da</a>
Friday, February 3, 2023	<a href="https://rebrand.ly/fma78eu">rebrand.ly/fma78eu</a>
Tuesday, February 21, 2023	<a href="https://rebrand.ly/r8i0noz">rebrand.ly/r8i0noz</a>

### Visit [healthnet.com/providers/DSNP](https://healthnet.com/providers/DSNP)

You can access the D-SNP Resources for Providers site at [healthnet.com/providers/DSNP](https://healthnet.com/providers/DSNP) for information to help you and your patients.

#### On the site you'll find information on:

- Which plans your patient transitioned to.
- Questions and answers about D-SNP, including county-specific changes.
- Communications to help you stay informed on the latest news.

We will update the site regularly with more information as it becomes available. Be sure to bookmark the site and check it often for updates.

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## Missed the webinars?

Resource materials and link to the webinar recording is available on the D-SNP Resources for Providers on [healthnet.com/providers/DSNP](https://healthnet.com/providers/DSNP) under *Trainings and Webinars*.

## Download the D-SNP reference guide!

The D-SNP reference guide was created to complement the webinars. To download the guide:

- 1 Go to [providerlibrary.healthnetcalifornia.com](https://providerlibrary.healthnetcalifornia.com).
- 2 Choose Medicare Advantage.
- 3 Select *Education, Training and Other Materials*.
- 4 Then select *Medicare D-SNP Provider Resource Guide*.

## Visit [providerlibrary.healthnetcalifornia.com](https://providerlibrary.healthnetcalifornia.com)

The provider manual offers providers access to important plan benefits, limitations and administration processes to make sure members enrolled in any Medicare Advantage plan, including D-SNPs, receive covered services when needed.

- Refer to the Cal MediConnect Provider Operations Manual for **dates of service prior to January 1, 2023**.
- Refer to the Medicare Advantage (MA) Provider Operations Manual for **dates of service January 1, 2023, and beyond**. The MA provider operations manual is updated to support D-SNP.

Go to [providerlibrary.healthnetcalifornia.com](https://providerlibrary.healthnetcalifornia.com) to find out more.



### Still have questions?

If you have questions regarding this change, visit [healthnet.com/providers/DSNP](https://healthnet.com/providers/DSNP).

For all other questions, contact the applicable Health Net Provider Services Center within 60 days at:

Line of business	Phone number	Email address
Cal MediConnect – Los Angeles County	855-464-3571	provider_services@healthnet.com
Cal MediConnect – San Diego County	855-464-3572	