

# Member Grievances

Members may submit an oral or written grievance to the Member Appeals and Grievance Department:

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| <b>Commercial members in Northern California</b> | <b>800-522-0088</b> |
| <b>Commercial members in Southern California</b> | <b>800-638-3889</b> |
| <b>Fax</b>                                       | <b>877-831-6019</b> |

Member Appeals and Grievance Department  
PO Box 10348  
Van Nuys, CA 91410-0348



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