

# Findhelp ECM Provider Request Form

Use this form to request account set-up and/or removal of Enhanced Care Management (ECM) users from findhelp.

Organization name: \_\_\_\_\_

Submitter name: \_\_\_\_\_ Email: \_\_\_\_\_

### ECM user account set-up

We encourage all ECM providers to use findhelp to streamline the referral and closed-loop process by using the findhelp platform. Provide a list of names and emails of ECM users below.

First name	Last name	Email address

### ECM user account removal

It is critical that ECM providers provide the names and emails of staff who have a findhelp account with the organization but are no longer with the company. Users will be removed and will no longer have access to the organization’s member information and statuses.

First name	Last name	Email address

Email form to the Plan’s System of Care at [Systems\\_of\\_Care\\_Group@healthnet.com](mailto:Systems_of_Care_Group@healthnet.com).